

Your TripSim eSIM — Install Guide

Get connected in under 2 minutes. Pick your phone below.

What you'll need

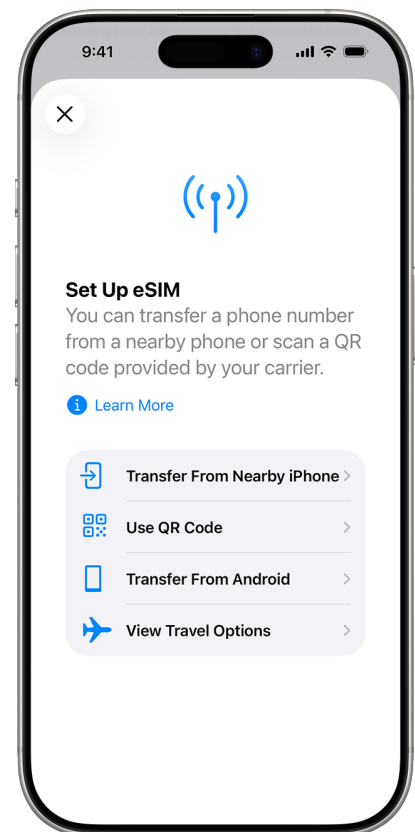
- A Wi-Fi connection (you only need it for install, not for using the eSIM later)
- The QR code from your TripSim confirmation email
- An eSIM-compatible phone with an unlocked or eSIM-capable carrier slot

NOTE

Don't delete or lose the QR code email — most eSIM QR codes can only be scanned once. If you already installed it, you won't need it again.

iPhone (iOS)

- 1 Open the QR code**
Open the TripSim confirmation email on your iPhone, or view it on another screen to scan.
- 2 Go to Settings > Cellular**
Tap Settings, then tap Cellular (or Mobile Data).
- 3 Tap Add eSIM**
Tap Add eSIM, then choose Use QR Code.
- 4 Scan the QR code**
Point your camera at the QR code. When “Cellular Plan Detected” appears, tap it, then tap Continue.
- 5 Finish setup**
Tap Add Cellular Plan. Your TripSim eSIM is now installed.



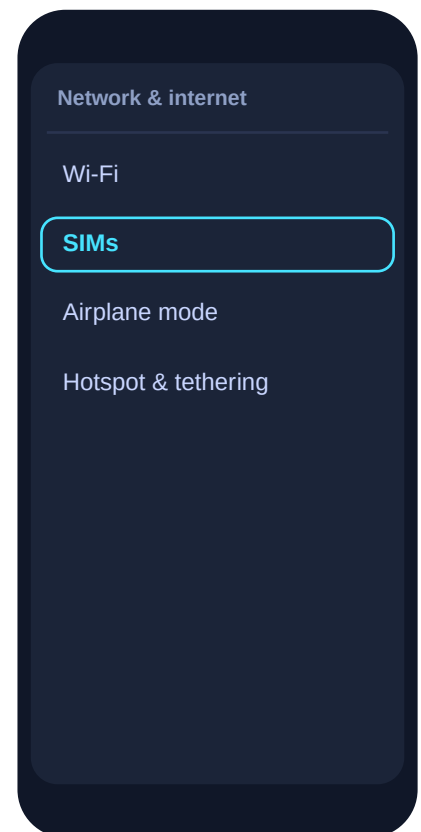
Official Apple screenshot

Android setup

Steps shown on stock Android (Google Pixel) — menu names may differ slightly on Samsung, Xiaomi and other brands.

Android

- 1 Open the QR code**
Open the TripSim confirmation email on your Android phone, or view it on another screen to scan.
- 2 Go to Settings > Network & internet**
Tap Settings, then tap Network & internet (sometimes called “Connections”).
- 3 Tap SIMs, then Add SIM**
Tap SIMs (or “SIM card manager”), then tap Add SIM / the + icon.
- 4 Choose Download a SIM instead**
Select “Download a SIM instead?”, then Next — your camera will open.
- 5 Scan the QR code and confirm**
Point the camera at the QR code and follow the prompts. Your TripSim eSIM is now installed.



Illustrative — actual screens vary by phone

Turn on Data Roaming

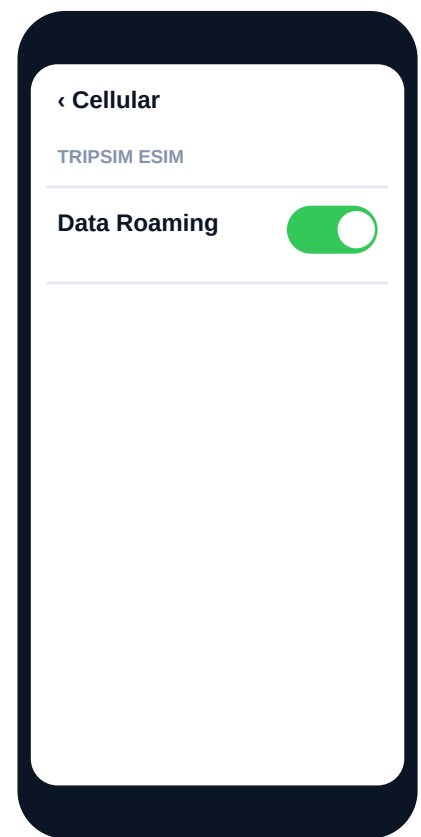
This one setting is what actually turns your data on — don't skip it.

MOST IMPORTANT STEP

This is the #1 reason a new eSIM “doesn't work” abroad: the eSIM is installed correctly, but Data Roaming is still switched off for it. Turning this on does NOT roam on your home plan or cost anything extra — it only applies to your TripSim eSIM.

On iPhone

- 1 Open Settings > Cellular**
Tap Settings, then tap Cellular.
- 2 Tap your TripSim plan**
In the SIMs list, tap your TripSim eSIM line.
- 3 Turn on Data Roaming**
Switch Data Roaming to ON (green). You're now online.



Illustrative — actual screens vary by iOS version

Turn on Data Roaming

Android — same one setting, different menu path.

On Android

- 1 Open Settings > Network & internet**
Tap Settings, then Network & internet, then SIMs.
- 2 Tap your TripSim eSIM**
Select your TripSim line from the SIMs list.
- 3 Turn on Data roaming**
Switch Data roaming to ON. You're now online.



Illustrative — actual screens vary by phone

Troubleshooting

Quick fixes for the handful of things that occasionally go wrong.

- 1 “Couldn't scan QR code”**
Make sure you're scanning the code from the email itself (increase screen brightness), not a screenshot thumbnail.
 - 2 No signal after install**
Toggle Airplane Mode on and off, or restart your phone — this refreshes the network connection.
 - 3 “SIM not supported”**
Your phone or its carrier lock doesn't support eSIM. Contact your TripSim seller for help.
 - 4 Installed but still no data**
Double-check Data Roaming is ON for the TripSim eSIM specifically (page 3) — this is by far the most common cause.
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Need help? Reply to your confirmation email or visit tripsim.online — TripSim, stay connected anywhere.